Quality Policy



Quality Policy

Graphenano Dental, a company dedicated to the development of dental products based on graphene technology with which it aims to offer solutions for dental treatments, mainly dental prostheses.

Graphenano Dental has decided to implement a Quality Management System based on ISO 13485:2016 Quality Management System for Medical Devices, in order to improve the service it provides to its customers.

The Management of **Graphenano Dental** is focused on the Quality System commitment, with the aim of organize the company performance based on basic essential requirements, such as the Quality of its products, customer satisfaction and the ongoing improvement of the System. Our Quality Policy is defined and strongly driven by the following management principles and behaviors:

- Quality and its improvement are the responsibility of everyone in the organization, starting with the management.
- Quality is obtained by planning, executing, reviewing and improving the Management System, keeping in mind the context of the organization.
- Quality is oriented towards the satisfaction of our clients and the rest of the interested parties, through the total commitment and with the necessary resources of the entire organization to fulfill their needs and requirements, as well as the legal and regulatory requirements.
- Quality is based on Continuous Improvement of both the production and service provision processes, additionally the effectiveness and the prevention of errors are a fundamental aspect in our QMS.
- Quality forces us to pay the utmost attention to technological innovations and its corresponding implementation in our business plan development.
- Quality requires the collaboration of the entire Graphenano Dental team, so this Policy is posted and disseminated for knowledge and understanding by the Staff.

The Management of **Graphenano Dental** wants to emphasize their commitment with the ecological behavior, by reducing waste generation and the consumption of natural resources.

For the effective application of these principles, the support of both the management team and the staff is necessary.

Board of Directors of Graphenano Dental

Paterna, October 3, 2022